

## Tennyson Cast

*This product is only suitable for well insulated spaces or occasional use*



### Installation & Precautions

**RoHS**  
compliant

Carefully remove the cast from the packing, checking that neither the heater nor the power cable has been damaged during transport. Do not operate the fire if either is damaged. Please bear in mind the weight of the fire before removal from the packaging and installation. Consider if help is required. Any alteration to the power cable should only be done by a qualified electrician and to the Flamerite Fires guidelines stated below. Your fire is guaranteed for two years from the date of purchase. In the unlikely event of a breakdown you have access to our customer services team, simply call **01543 251122** during office hours, 9am – 5pm or e-mail on [info@flameritefires.com](mailto:info@flameritefires.com) The accessories are found in a box that is packed at the side of the fire.

#### **IMPORTANT SAFETY INFORMATION & WARNINGS**

- **WARNING:** In order to avoid overheating, do not cover the heater.
- For indoor use only.
- Do not use the fire in the vicinity of a bath, shower or swimming pool.
- Never use the fire to dry laundry.
- The heater must not be located immediately below a socket outlet.
- The use of an extension lead is not recommended.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Children of less than 3 years should be kept away unless continuously supervised
- Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance.
- Some parts of this product can become very hot and cause burns. Particular attention must be given where children and vulnerable people are present
- Caution should be applied to ensure that children do not play with the fuel effects.
- As with any electrical appliance whilst the instructions aim to cover as many eventualities as possible, caution and common sense should be applied when operating your appliance, particularly in the vicinity of small children.
- **CAUTION:** The heater is fitted with an automatic cut out to prevent any damage due to overheating. The element will continually and automatically cut out if the airflow is obstructed. **Never** cover the air outlets. To reset, switch the fire off, disconnect from the mains supply, remove the cause of the overheating. Allow to cool for a suitable period then switch the fire back on.
- **CAUTION:** In order to avoid a hazard due to inadvertent resetting of the thermal cut out, the appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit regularly switched on and off by a utility.

**Where a chimney is not blocked off completely, any draw will cause the heater to cut out during use. Care should also be taken when fitting into a cavity wall in case of damp or draft with external air vents fully sealed**

## **INSTALLATION**

**Bronte/Auston/Aubade/Corbel Fireplace Suites:** Install from the back of the fireplace suite and lock into place with the four rotating clamps before securing to the wall with the mirror clips.

**Electrical connections:** Your appliance comes fitted with a plug that incorporates a 13A fuse. The replacement fuses must be 13A and ASTA approved. If the fuse cover is lost the plug must not be used until a replacement cover, of the same colour, is obtained from an electrical retailer. The appliance is fitted with a moulded plug if it is necessary cut off the plug, for any reason, it must be discarded immediately with the fuse removed. Under no circumstances should any attempt be made to reuse the plug, do not insert into any 13A socket as this could cause a hazard. If the mains cable is damaged it must be replaced by the manufacturer or an authorised technical service centre.

### **WARNING THIS APPLIANCE MUST BE EARTHED**

#### **IMPORTANT**

The wires in the mains lead are coloured in accordance with the following code.

Green and yellow:	EARTH
Blue:	NEUTRAL
Red:	LIVE

As the colours of the wires in the mains lead of this appliance may not correspond with the colour markings in your plug proceed as follows: -

- The wire which is coloured green and yellow must be connected to the terminal in the plug which is marked with the letter E, or coloured green or coloured green and yellow, or marked with the earth symbol
- The wire which is coloured blue must be connected to the terminal in the plug which is marked with the letter N, or coloured black.
- The wire which is coloured brown must be connected to the terminal in the plug which is marked with the letter L, or coloured red.

**Insert the plug tightly into its IEC connector underneath the fire if not already done so. If the removal of the plug is absolutely necessary for installation, cut off in an area within 100mm only of the plug itself. Any further will affect your warranty.**

**Fuel effect.** Once the fire has been installed in the correct position unpack the fuel effect, either the coal or log effect from the accessory box and lay on the orange fuel bed.

## **MAINTENANCE**

**Before any maintenance/cleaning is undertaken, always disconnect the fire from the mains power supply.**

**Replacing Lamps** (Dimmable 240V 6W 3000k E14 LED lamps): Replacements are available from Flamerite Fires [info@flameritefires.com](mailto:info@flameritefires.com) Allow a suitable time for the lamps to cool then remove the fuel effect (see Installation). Remove the two screws from either side of the fuel bed and lift out of place. Remove and replace the lamps, fuel bed, fuel effect and glass. Please note that replacement Lamps are only covered from purchase by a 2-year warranty

### **Cleaning**

The fire can be cleaned with a soft damp cloth and non-abrasive glass cleaner.

## **PROBLEM SOLVING**

- **No power to the fire:** Check the wall socket, plug, fuse and lamps.
- **No illumination:** Make sure fire is turned on. Check heater is working, if so check lamps.
- **Illumination but heater blowing cold:** The safety cut out may have operated. Check for obstruction around the heater. If installed into a chimney or cavity wall is 100% of drawn air blocked off from the fire.
- **Noise when illuminated:** Due to moving parts, the electric fire will make a noise.
- **Noise from the heater when in use:** The sound of rushing air is normal.

## **RECYCLING**

Please recycle responsibly. Take your item to your local recycling centre – you can easily locate your nearest centre on the [Recycle Now website](#) or check with your retailer for details on either a collection service or a store take-back scheme (some may apply charges). Councils may offer a household recycling collection service for small electrical items; contact your local authority for more details.

## Information requirement for electric local space heaters

Model identifier (s)		Tennyson	
Item@ 240v 50Hz	Symbol	Value	Unit
<b>Heat output</b>			
Nominal heat output	Pnom	2.0	kW
Minimum heat output (indicative)	Pmin	1.0	kW
Maximum continuous heat output	Pmax,c	2.0	kW
<b>Auxiliary electricity consumption</b>			
At nominal heat	elmax	0.033	kW
At minimum heat	elmin	0.033	kW
In standby	eISB	0.0005	kW
<b>Type of heat output/room temperature control</b>			
With distance control option Room temperature control, with open window detection Adaptive start control With electronic room temperature control plus week timer			Yes Yes
<b>Contact details:</b>	Flamerite Fires Ltd. Greenhough Road, Lichfield. Staffs. WS13 7AU		