

FOCALPOINT

INSTALLATION & USER INSTRUCTIONS



3-Year Guarantee

Subject to terms and conditions.

For more information please visit: www.focalpointfires.co.uk

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THIS PRODUCT IS ONLY SUITABLE FOR WELL INSULATED SPACES OR OCCASIONAL USE

All instructions must be handed to the user for safe keeping.

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1.0 IMPORTANT NOTES

THESE INSTRUCTIONS SHOULD BE READ CAREFULLY AND RETAINED FOR FUTURE REFERENCE.

When using this electrical appliance, basic precautions should be followed to reduce the risk of fire, electric shock and injury to person, including the following:

This heater must be used on an AC supply only and the voltage marked on the heater’s rating label must correspond to the supply voltage.

This appliance can be used by children aged from 8-years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

DO NOT switch the appliance on until it has been properly installed as described in this installation manual.

Children of less than 3 years should be kept away unless continuously supervised. Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance.


1.0 IMPORTANT NOTES – CONTINUED

CAUTION: Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

The heater must not be located immediately below a socket-outlet.

DO NOT use this heater in the immediate surroundings of a bath, shower or a Swimming pool.

 **WARNING:** In order to avoid overheating, do not cover the heater.

DO NOT use this heater with a programmer, timer, separate remote-control system or any other device that switches the heater on automatically, since a fire risk exists if the heater is covered or positioned incorrectly.

CAUTION: In order to avoid a hazard due to inadvertent resetting of the thermal cutout, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.


WARNING: This heater is not equipped with a device to control the room temperature. Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.

Keep furniture, curtains and other fabric material away from the appliance.

DO NOT leave the appliance unattended during use.

From time to time, check the cord for damage. Never use the appliance if the cord or any part of the appliance shows signs of damage.

DO NOT run the mains cable under carpets, rugs etc.

 **DO NOT** cover or obstruct the heater in any way. Overheating will result if it is accidentally covered.

Never immerse the product in water or any other liquids.

DO NOT use the appliance outdoors.

Before cleaning the appliance, ensure it is unplugged from the power and that it is completely cool.

DO NOT clean the appliance with abrasive chemicals.

Never use accessories that are not recommended or supplied by the manufacturer. It could cause danger to the user or damage to the appliance.

DO NOT insert or allow foreign objects to enter the inlet or outlet vents as this may result in electric shock, fire or damage to the appliance.

DO NOT install the fire using an extension cord.

Unplug from the mains supply if the appliance is not to be used for long periods.

This product is only suitable for well insulated spaces or occasional use.

DO NOT use this heater if it has been dropped.

DO NOT use if there are visible signs of damage to the heater.

Use this heater on a horizontal and stable surface, or fix it to the wall, as applicable.

WARNING: Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.

WARNING: To reduce the risk of fire, keep textiles, curtain, or any other flammable material a minimum distance of 1m from the air outlet.

2.0 INSTALLATION REQUIREMENTS

The appliance is supplied with a pre-wired three pin plug (13 Amp rated fuse) and 1.8 meters of electrical cable. It is therefore necessary for a suitable electrical socket to be located within this distance and be easily accessible. This appliance is designed to be inset into the wall, using the wall fixtures/fixings provided.

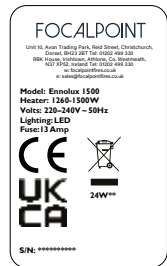
This appliance is suitable for installation in static holiday/park homes.

3.0 APPLIANCE DATA

Ennolux LCD 1500			
Net Weight: 49kg	Fuse Rating: 13 Amp	Location: Indoor Use Only	Supply Plug: BS1363; 1.8 metres
Heating Elements: 1260-1500W	Supply Voltage and Rating Power: 220-240V AC, 50Hz	Lighting: LCD (Not replaceable)	Dimensions: See Page 25

Ennolux LCD 1500				
Item	Symbol	Value	Item	Y/N
Heat output			Types of heat input, for electric storage local space heaters only	
Nominal heat output	P _{nom}	1.400kW	Manual heat charge control with integrated thermostat	N/A
Minimum heat output (Indicative)	P _{min}	N/A	Manual heat charge control with room and/or outdoor temperature feedback	N/A
Maximum continuous heat output	P _{max, c}	1.400kW	Electronic heat charge control with room and/or outdoor temperature feedback	N/A
Auxiliary electricity consumption			Fan assisted heat output	N/A
At nominal heat output	e _{lmax}	N/A	Type of heat output/room temperature control	
At minimum heat output	e _{lmin}	N/A	Single stage heat output and no room temperature control	NO
In standby mode	e _{lSB}	0	Two or more manual stages no temperature control	NO

THE DATA LABEL, INCLUDING THE MODEL AND SERIAL NUMBER, CAN BE FOUND UNDER THE LEFT SIDE OF THE HEAT ASSEMBLY HOUSING.



4.0 UNPACKING THE APPLIANCE

CAUTION: THIS APPLIANCE IS HEAVY. ALWAYS SEEK ASSISTANCE WHILST UNPACKING AND/OR DURING INSTALLATION. PLEASE READ ALL THE INSTRUCTIONS BEFORE CONTINUING TO UNPACK OR INSTALL APPLIANCE.

BEFORE STARTING THE INSTALLATION OF THIS FIREPLACE, PLEASE READ THE FOLLOWING:

- The installation should be carried out by two adults to avoid injury or damage. If for any reason it is considered too heavy, please obtain assistance.
- When lifting the electric fire, always keep your back straight. Bend your legs and not your back. Avoid twisting at the waist. It is better to reposition your feet.
- Avoid upper body / top heavy bending. Always bend from the knees rather than the waist. Do not lean forward or sideways while handling the heater.
- Always grip the appliance with the palm of the hand – do not use the tips of fingers for support.
- Always keep the heater as close to the body as possible. This will minimise the cantilever action.
- Use gloves to provide additional grip.
- Unpack the package and lift the product gently out of the box, put it on a flat surface with the front panel facing forward. Please dispose of all packaging with care at your local recycling centre.

IMPORTANT: PLEASE READ COMPLETELY THROUGH THE INSTRUCTIONS AND VERIFY THAT ALL LISTED PARTS ARE PRESENT BEFORE ASSEMBLY.

5.0 COMPONENT CHECKLIST

Components	Quantity
Heater unit	1
Log box	1
Remote handset	1
Wall fixing kit (parts below)	1
Screws	6
Wall plugs	6
Top and bottom trims	2
Suction cups	2
Screwdriver	1
Firebox screws	12

6.0 SITE REQUIREMENTS

- It should be noted that the appliance creates warm convected air currents. These currents move heat from the room surroundings to, and up the wall surfaces adjacent to the heater.
- Installing the heater next to these types of wall coverings or operating the heater where impurities in the air, (such as tobacco smoke) exist, may slightly discolour wall finishing.
- If the appliance is to be secure on a dry lined or timber framed construction then the integrity and ability of the wall to secure the appliance must be confirmed. It is important in these circumstances that any vapour barrier and or structural members of the house frame are not damaged.
- If you are unsure of the ability of the wall to secure the appliance and or which type of wall fixing to use, you should take professional advice and obtain the correct fixings. Alternatively, find a more suitable wall location.

DO NOT:

- Mount on a ceiling or floor
- Run the supply cable under carpets
- Site any electrical equipment e.g. plasma screen TV sets etc., on the wall below the appliance.
- Site in a position where curtains or drapes could cover the appliance, or other soft materials could cover e.g. below a coat rack
- Site behind an opening door where mechanical impact/damage could occur
- Site where the supply cable would become a trip hazard
- Sit, stand or forcefully pull on the appliance
- Obstruct, cover or force items into the openings
- Use the heater to dry clothes
- Site/use in an outdoor location(s)

7.0 CLEARANCE TO COMBUSTIBLES

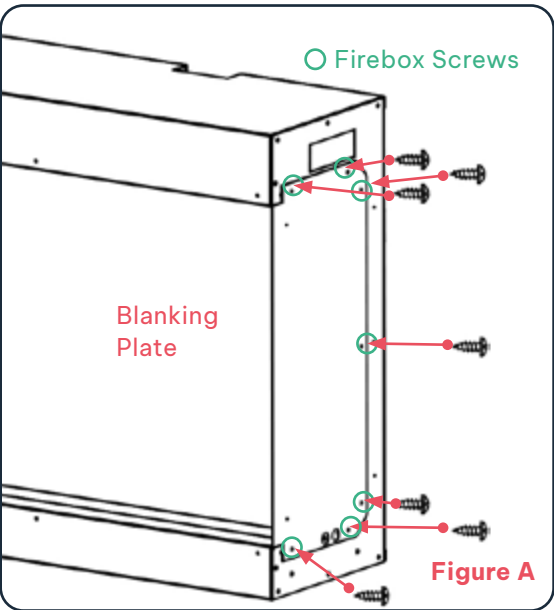
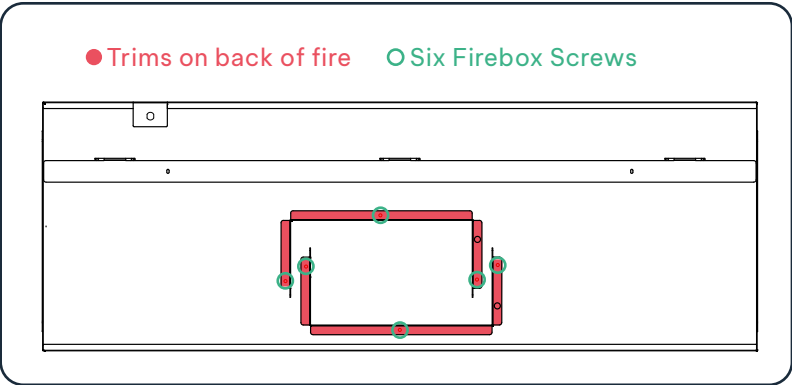
It is important that the following clearances are maintained from the appliance to combustible materials. These clearances are dependent on the securing location as defined above.

- The minimum distance from the top of the appliance to a ceiling is 300mm
- The minimum distance to the sides of the appliance is 100mm
- The minimum distance to the front of the appliance is 1000mm

8.0 PREPARING THE APPLIANCE

ADDING BLANKING PLATES AND TRIMS

THE TRIMS CAN BE FOUND ON THE REAR OF THE FIREBOX, USING A CROSS HEADED SCREW DRIVER, REMOVE THE SIX FIREBOX SCREWS, HOLDING THE TRIMS IN POSITION.

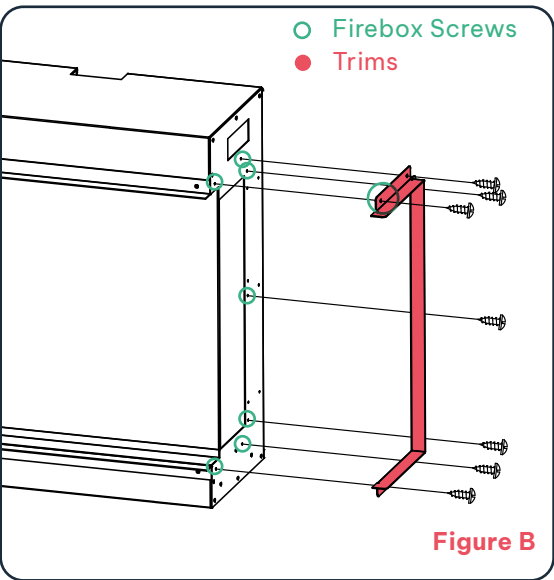


FRONT-FACING (ONE-SIDED) SEE FIGURE A

Both blanking plates are pre-installed onto the appliance. However, if the panels do need to be installed, offer the blanking plate up to the side of the appliance and ensure that all of the holes in the blanking plate line up with the holes on the side of the firebox. Once in the correct position, screw the firebox screws with a cross headed screw driver into position, use the same process for both sides.

CORNERED (TWO-SIDED) SEE FIGURE A & B

Remove the blanking panel from the end that is intended to be exposed. For the exposed side the trims will need to be used. Place both small trims into position, lining the screw holes up, then when in the correct position screw into place with the screws provided using a cross headed screwdriver. Next, secure in place the large trim vertically on to the side of the appliance in between the two small trims. Line the screw holes up and secure the provided screws into place with a cross headed screwdriver.



THREE SIDED & SUITE INSTALLATIONS SEE FIGURE B

With a cross headed screw driver remove both blanking panels from each side of the appliance. Then place both small trims into position, lining the screw holes up then screw into place with the screws provided using a cross headed screwdriver. Once the small trims are installed the large trim will be vertically placed in between the two small trims. Use the same steps for both sides.

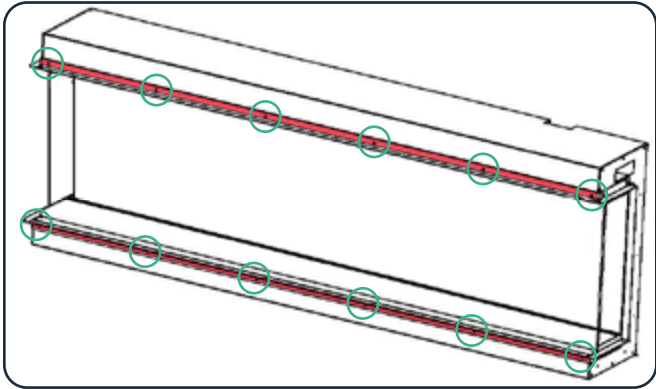
8.0 PREPARING THE APPLIANCE – CONTINUED

INSTALLING THE FRONT TRIMS

Locate the top and bottom front trims from the packaging.

Offer the top trim to the top of the firebox, aligning the firebox screw holes in the appliance, once correctly aligned screw the firebox screws into position with a cross headed screw driver.

Repeat this procedure for installing the bottom front trim to the appliance.

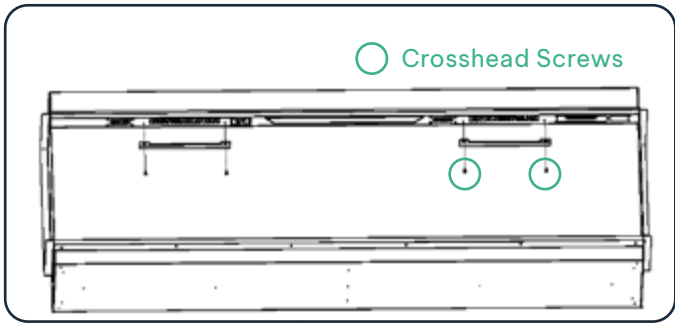


REMOVING THE FRONT GLASS

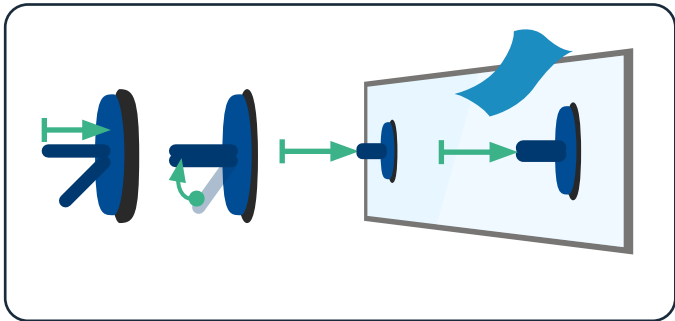
CAUTION: WE STRONGLY RECOMMEND THAT TWO PEOPLE ARE USED TO REMOVE THE GLASS, BOTH WEARING GLOVES.

1. To remove the front glass from the appliance, use a cross headed screw driver to remove the screws from the two glass retaining brackets, holding the glass in place.

ENSURE THE GLASS IS SUPPORTED AT ALL TIMES



2. Use the suction cups provided to remove the front glass. Check that the inside of the suction cups and the targeted surface on the glass are wiped clean with a clean lint-free cloth.



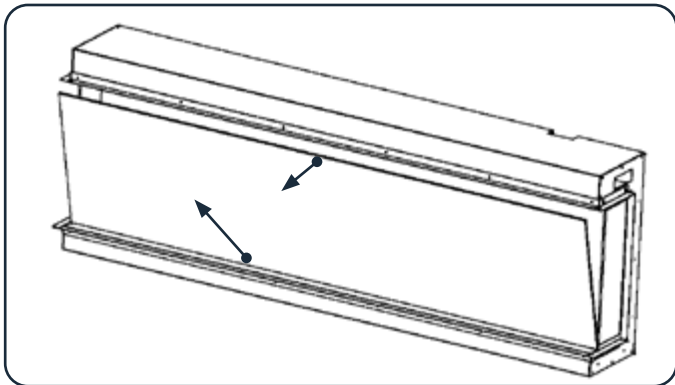
3. Open the handles of the suction cups and press them firmly onto the glass, ensure there are no air bubbles, then place the handles together on each suction cup. Ensure the cups are secure in position on the glass and lift.

4. Next, gently lever the top of the glass towards you, ensuring you have full support of the glass.

5. Lift the glass up and out from the appliance and place the glass on a soft, flat surface on the floor.

6. Insert your preferred fuel bed options.

7. To re-install the glass, see the instructions in reverse order.



9.0 INSTALLATION

CAUTION: DO NOT CONNECT THE APPLIANCE TO THE ELECTRICAL SUPPLY AT THIS TIME

Focal Point Fires Limited assumes absolutely no responsibility for injuries and damages that may occur due to improper installation or handling.

Remove any protective film coatings from the finished/decorative surfaces of the appliance, if any. After having selected the final position of the appliance taking into account the integrity of the wall the electric suite may be secured to the wall.

To ensure customer safety, be sure to design the installation so that the strength of both the wall and any wall fixings used are sufficient. The appliance should not be installed until all wet plastering and/or dry wall sanding and wall painting has been completed. Do not block the ventilation holes of the appliance. The wall onto which the appliance is installed must be flat. Install only on a vertical surface. Avoid sloped surfaces. Installation onto anything other than a vertical wall may result in fire, damage or injury.

If the appliance is to be mounted on the inner leaf of a conventional cavity brick wall, or a solid wall, then the wall plugs and fixing screws provided may be used. Depending on the condition of the wall it may be necessary to use additional fixing. In this situation, any additional fixings and wall plugs should be of the same size and type as the ones provided.

If the appliance is to be mounted on a dry lined wall or a timber framed construction wall then efforts should be made to fix one position vertically, into one of the wooden studs, or supporting wooden members of the wall using the fixing screws provided. If this is not achievable then the wall should be strengthened using appropriate building materials.

Check regularly for security of wall fixings as appropriate. Also check security of supply cable and connections. If the supply cable becomes damaged, it must be replaced by a service agent or competent person, such as a qualified electrician.

PLEASE NOTE: BEFORE DRILLING INTO WALLS, ALWAYS CHECK THAT THERE ARE NO HIDDEN WIRES, PIPES, ETC. MAKE SURE THAT SCREWS AND WALL PLUGS SUPPLIED ARE SUITABLE FOR SUPPORTING THE UNIT IN YOUR SURFACE. CONSULT A QUALIFIED PERSON IF YOU ARE NOT SURE. ENSURE THE PLUG OR FUSE SPUR IS FULLY ACCESSIBLE.

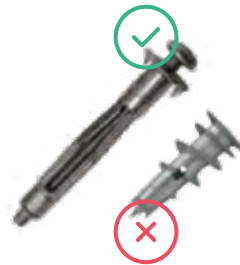
WARNING: BEFORE ENCLOSING THE APPLIANCE, TEST THE POWER IN ORDER TO ENSURE THE POWER TO THE APPLIANCE IS OPERATING CORRECTLY.

IMPORTANT: IF THE APPLIANCE IS FIT INTO AN OPEN CHIMNEY, THE CHIMNEY MUST BE BLOCKED OFF TO REDUCE THE RISK OF DRAFT AND DAMP THROUGH THE FIRE, WHICH MAY CAUSE THE SAFETY CUT OUT SYSTEM IN THE FAN HEATER TO OPERATE.

! WARNING

The wall where the appliance is to be installed must be capable of long-term support of the total load of the appliance.

Measures should also be taken to ensure sufficient strength to withstand the force of earthquakes, vibration and other external forces. Plasterboard alone is not considered to be a structural material. It is not recommended to rely on plasterboard fixings alone to support the weight of the appliance.



9.1 INSTALLATION OPTIONS

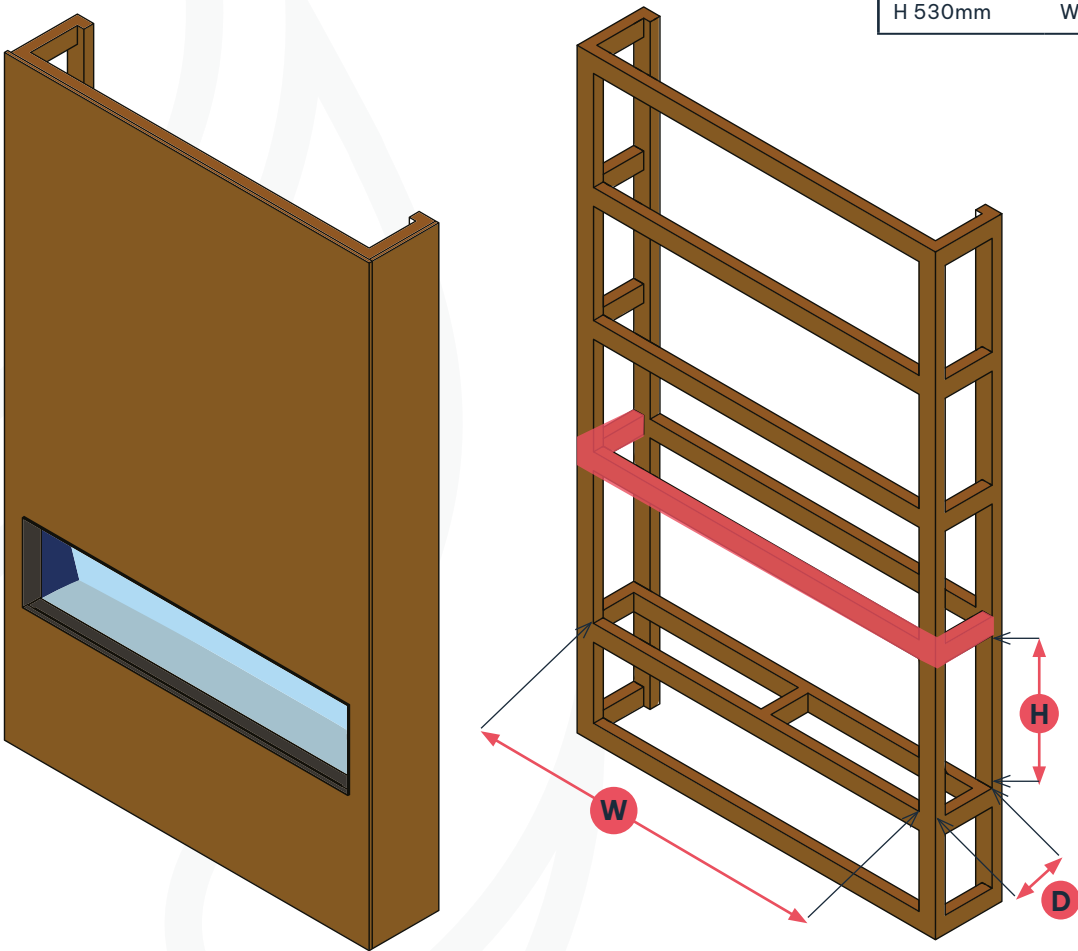
THE STUD WALL MUST INCLUDE A HEADER AT THE DIMENSIONS, HIGHLIGHTED ON THE FOLLOWING PAGES. THIS IS TO ENSURE THAT THE WEIGHT OF THE FINISHED WALL IS NOT RESTING ON TOP OF THE APPLIANCE.

IMPORTANT: IF FIT INTO AN OPEN CHIMNEY, THE CHIMNEY MUST BE BLOCKED OFF TO REDUCE THE RISK OF DRAFT AND DAMP THROUGH THE FIRE, WHICH MAY CAUSE THE SAFETY CUT OUT SYSTEM IN THE FAN HEATER TO OPERATE.

- The power cable is located on the top right-hand side of the appliance.
- This appliance should be positioned on a firm level surface and in a clean ‘dust free’ environment.
- The base of the opening/stud work must be able to take the full weight of the appliance.
- Any protruding headers MUST be made of a non-combustible material. See page 11.
- Once the frame work has constructed and secured to the wall and the appliance is in its end position, ensure that there is power to the appliance before any cladding/plasterboard is installed.

FALSE CHIMNEY BREAST CONSTRUCTION

ONE SIDED (FULLY RECESSED) INSTALLATION

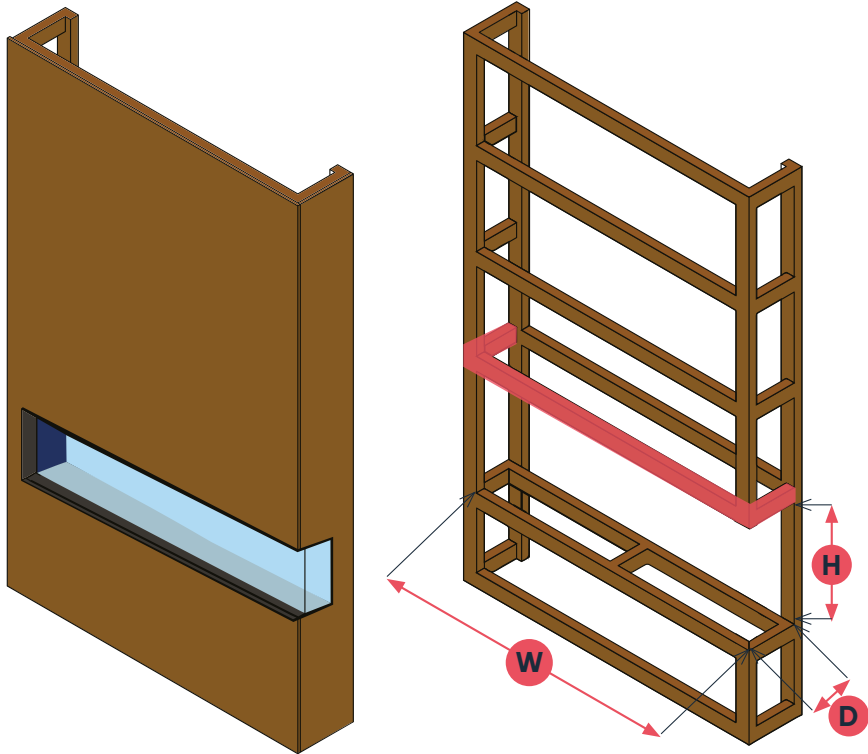


Ennolux 1500 Open Dimensions		
H 530mm	W 1496mm	D 225mm

9.1 INSTALLATION OPTIONS – CONTINUED

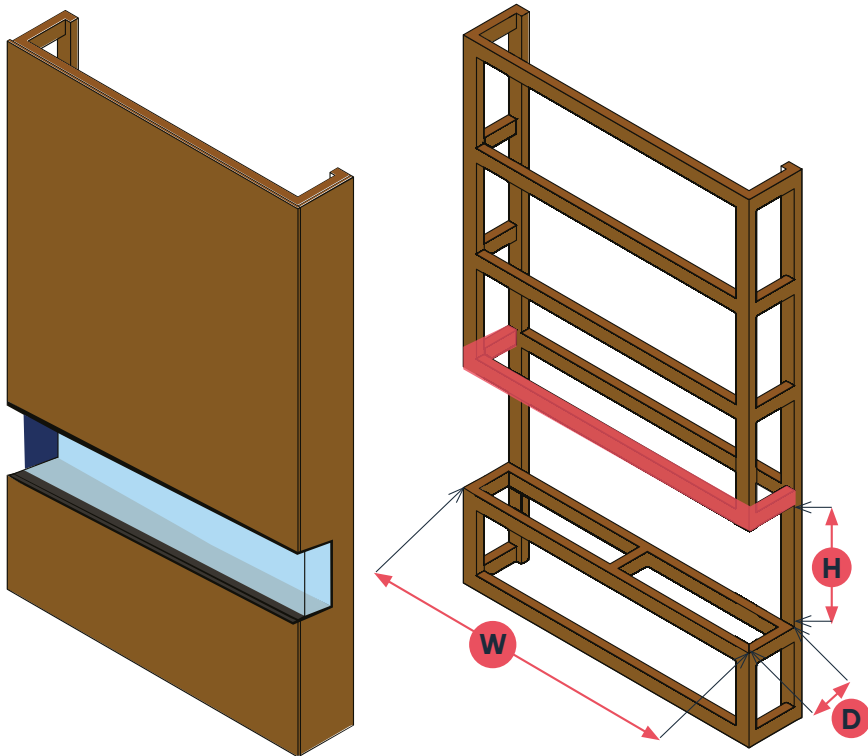
FALSE CHIMNEY BREAST CONSTRUCTION

TWO SIDED (CORNERED) INSTALLATION



Ennolux 1500 Open Dimensions		
H 530mm	W 1496mm	D 225mm

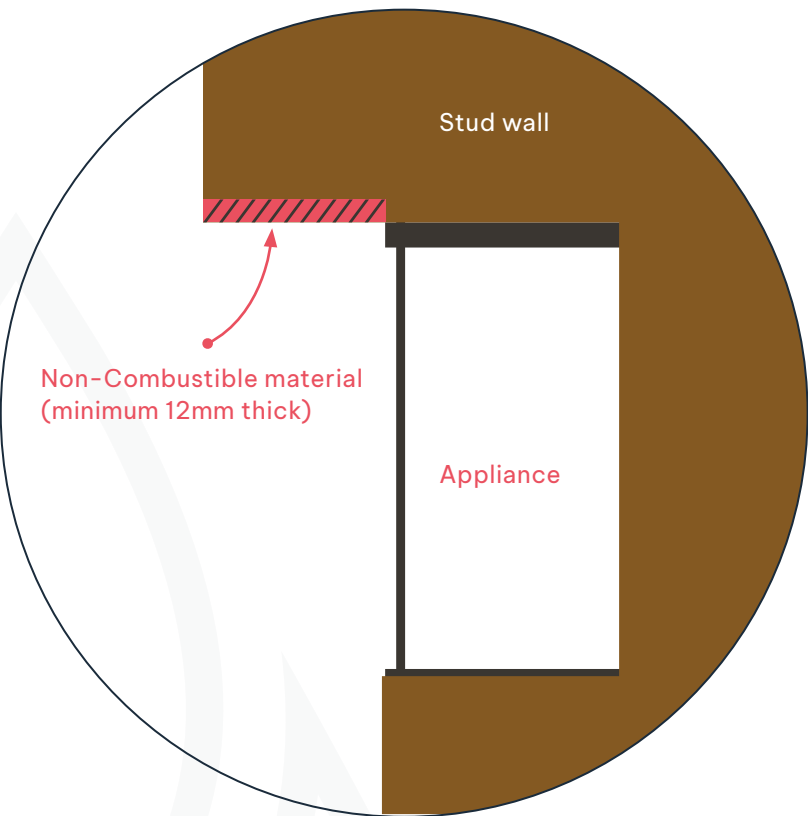
THREE SIDED INSTALLATION



Ennolux 1500 Open Dimensions		
H 530mm	W 1496mm	D 225mm

9.1 INSTALLATION OPTIONS – CONTINUED

NON-COMBUSTIBLE OVERHANG SECTION

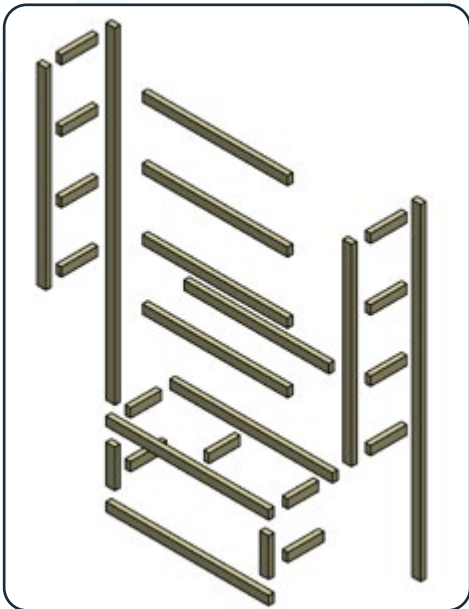


If the stud wall immediately above the heater protrudes beyond the front of the appliance then the over-hanging section of the installation must be made from a non-combustible material, such as calcium silicate fireboard.

9.2 INSTALLATION – STUD WALL CONSTRUCTION

STEP ONE – PREPARE FRAMEWORK TO DESIRED DIMENSIONS

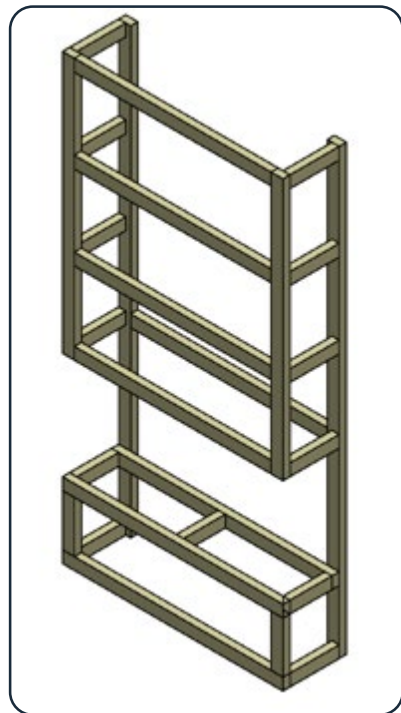
See sections 9.1 (Pages 9–10) for dimensions



9.2 INSTALLATION – STUD WALL CONSTRUCTION

STEP TWO – BUILD FRAMEWORK AND INSET THE FIRE

Ensure the structure is safely secured to the wall using the appropriate fixings method and able to support the full weight of the appliance. Please see section 9.1, pages 9–10, for further information.



WARNING

The wall where the appliance is to be installed must be capable of long-term support of the total load of the appliance.

Measures should also be taken to ensure sufficient strength to withstand the force of earthquakes, vibration and other external forces. Plasterboard alone is not considered to be a structural material. It is not recommended to rely on plasterboard fixings alone to support the weight of the appliance.



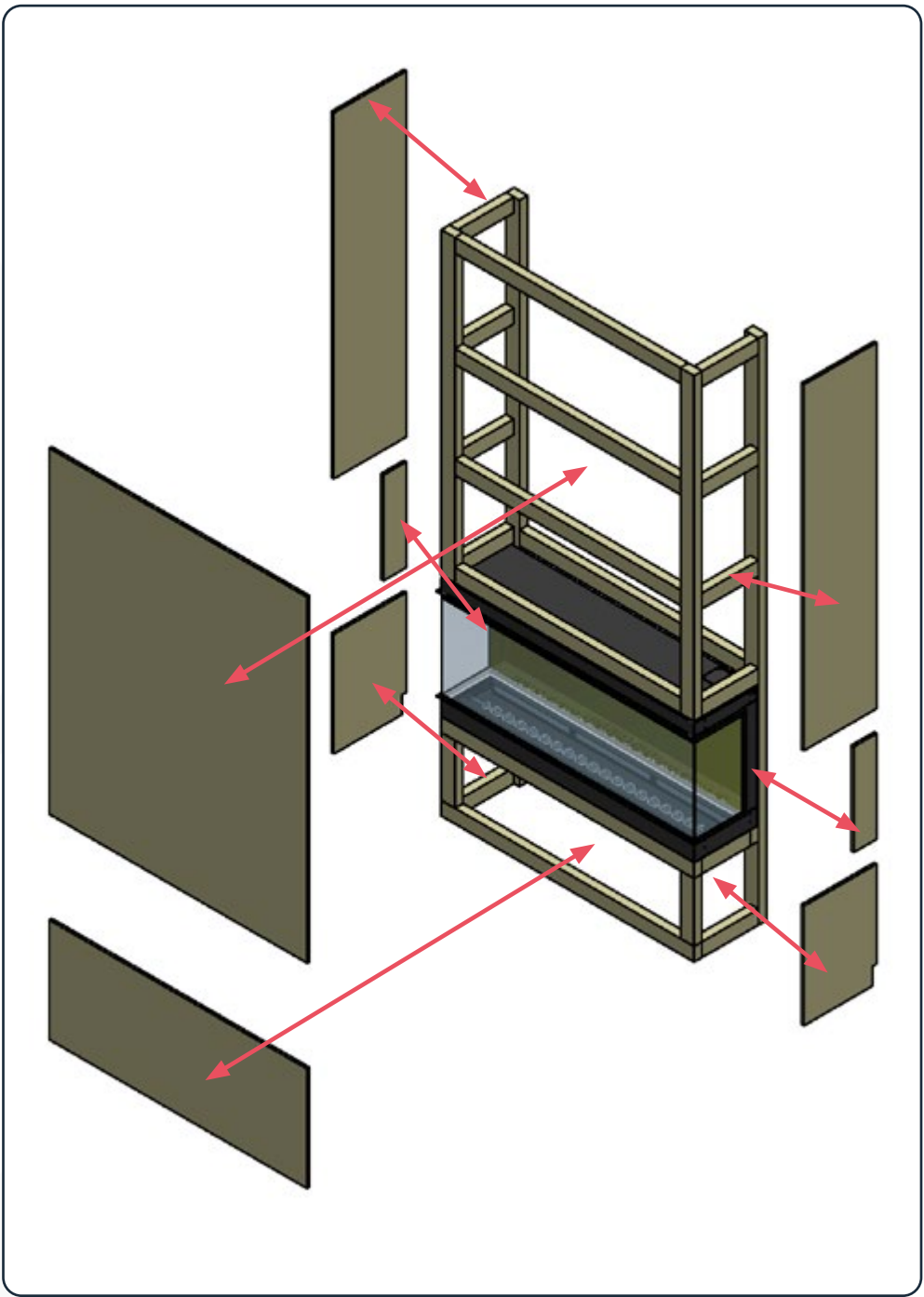
Check regularly for security of wall fixings as appropriate. Also check security of supply cable and connections. If the supply cable becomes damaged, it must be replaced by a service agent or competent person, such as a qualified electrician.

9.2 INSTALLATION – STUD WALL CONSTRUCTION

STEP THREE – ADD FINISHING BOARDS

IMPORTANT: FIRE MUST BE IN PLACE BEFORE THIS STAGE

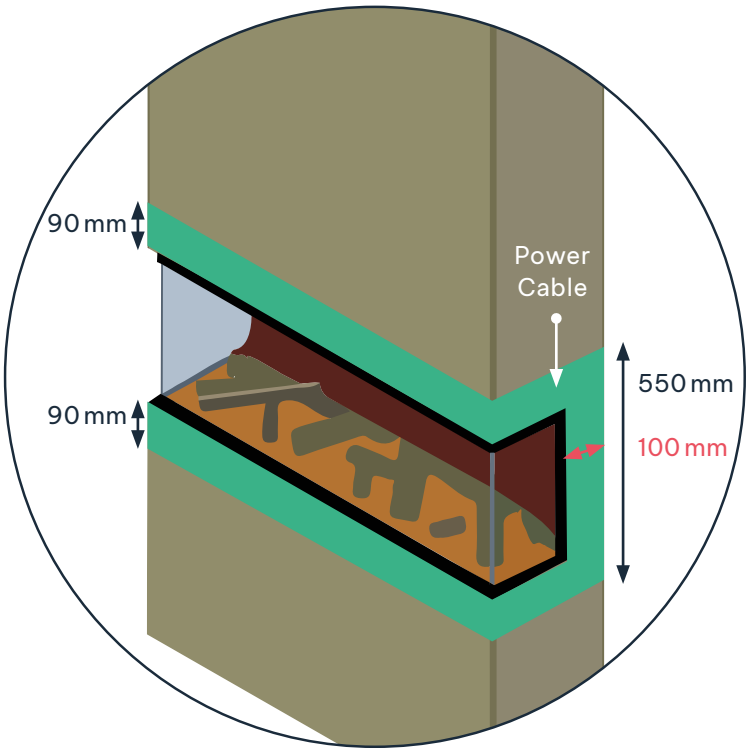
Please note: Before drilling into walls, always check that there are no hidden wires, pipes, etc. Make sure that screws and wall plugs supplied are suitable for supporting the unit in your surface. Consult a qualified person if you are not sure.



9.2 INSTALLATION – STUD WALL CONSTRUCTION

DO NOT DRILL THROUGH HIGHLIGHTED SECTION

IMPORTANT: DO NOT DRILL THROUGH THE APPLIANCE WHEN INSTALLING THE CLADDING INTO POSITION! THE POWER CABLE IS LOCATED ON THE REAR RIGHT HAND SIDE OF THE APPLIANCE!

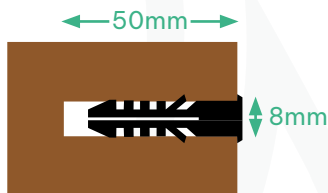


9.3 INSTALLATION – WALL HUNG

BEFORE INSTALLING THE APPLIANCE ONTO THE WALL, SECURE THE SIDE-TRIMS EACH SIDE OF THE APPLIANCE AS DESCRIBED IN SECTION 8.0 ON PAGE 6, PREPARING THE APPLIANCE.


THE INSTALLATION SHOULD BE CARRIED OUT BY TWO ADULTS TO AVOID INJURY OR DAMAGE. IF FOR ANY REASON IT IS CONSIDERED TOO HEAVY, PLEASE OBTAIN ASSISTANCE.

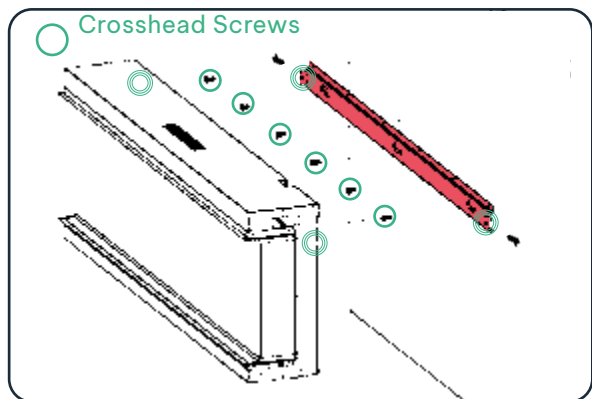
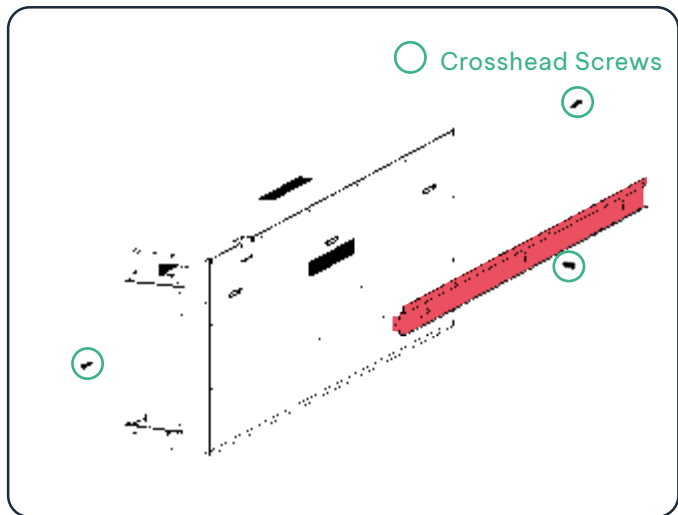
1. With a cross headed screw driver, remove the screws that secure the wall mounting bracket to the of the rear of the appliance.
2. Find the optimal place to mount your appliance. Consider the proper position relative to your room, placement of furniture and windows.
3. Hold the mounting bracket up to the wall to verify the correct location and ensure that the mounting bracket is level. Use a pencil to mark the mounting holes on the wall at the desired mounting location, using the mounting bracket as a template.
4. Drill a 8 mm wide x 50 mm deep hole on the marked points.



PLEASE NOTE: BEFORE DRILLING INTO WALLS, ALWAYS CHECK THAT THERE ARE NO HIDDEN WIRES, PIPES, ETC.

NOTE: IF INSTALLING THE MOUNTING BRACKET TO A WALL STUD, THERE IS NO NEED TO DRILL THE HOLES IN THE WOOD AND NO NEED FOR THE PLASTIC WALL ANCHORS. IT IS RECOMMENDED TO INSTALL THE MOUNTING BRACKET TO AT LEAST ONE WOODEN STUD.

5. Tap the wall anchors into the pre-drilled holes with a hammer until they are flush with the wall.
6. Secure the mounting bracket to the wall by using the wall fixing screws.
7. Install the appliance onto the mounting bracket on the wall.
8. Align the holes of the bracket and firebox marked  and then screw the mounting bracket back onto the sides of the firebox.



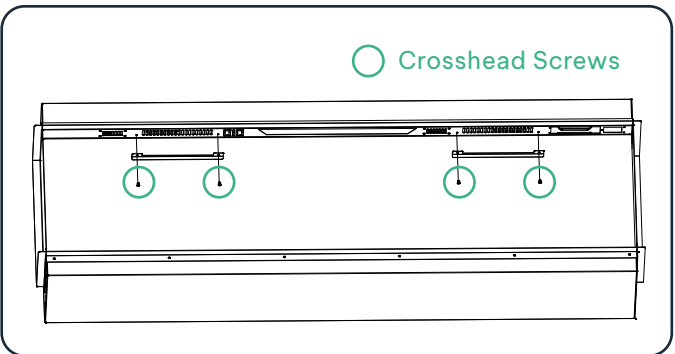
10.0 INSTALLING THE LOGS

REMOVING THE FRONT GLASS

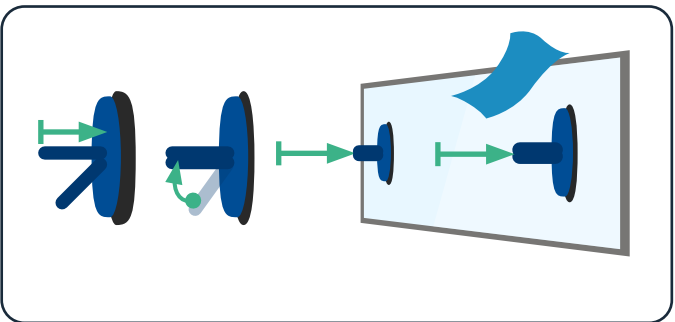
CAUTION: WE STRONGLY RECOMMEND THAT TWO PEOPLE ARE USED TO REMOVE THE GLASS, BOTH WEARING GLOVES.

1. To remove the front glass from the appliance, use a cross headed screw driver to remove the screws from the two glass retaining brackets, holding the glass in place.

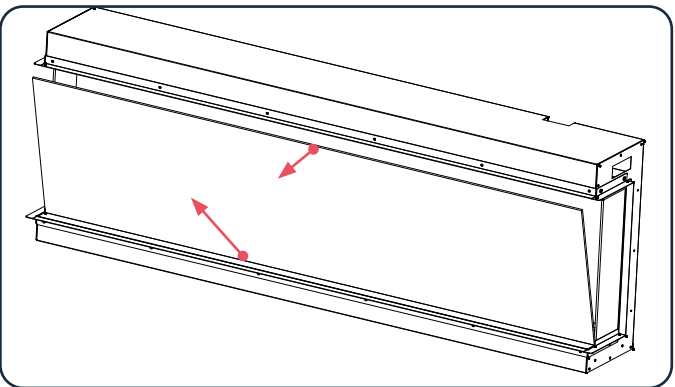
ENSURE THE GLASS IS SUPPORTED AT ALL TIMES



2. Use the suction cups provided to remove the front glass. Check that the inside of the suction cups and the targeted surface on the glass are wiped clean with a clean lint-free cloth.
3. Open the handles of the suction cups and press them firmly onto the glass, ensure there are no air bubbles, then place the handles together on each suction cup. Ensure the cups are secure in position on the glass and lift.



4. Next, gently lever the top of the glass towards you, ensuring you have full support of the glass.
5. Lift the glass up and out from the appliance and place the glass on a soft, flat surface on the floor.
6. Insert your preferred fuel bed option.
7. To re-install the glass, see the instructions in reverse order.



11.0 OPERATING THE APPLIANCE

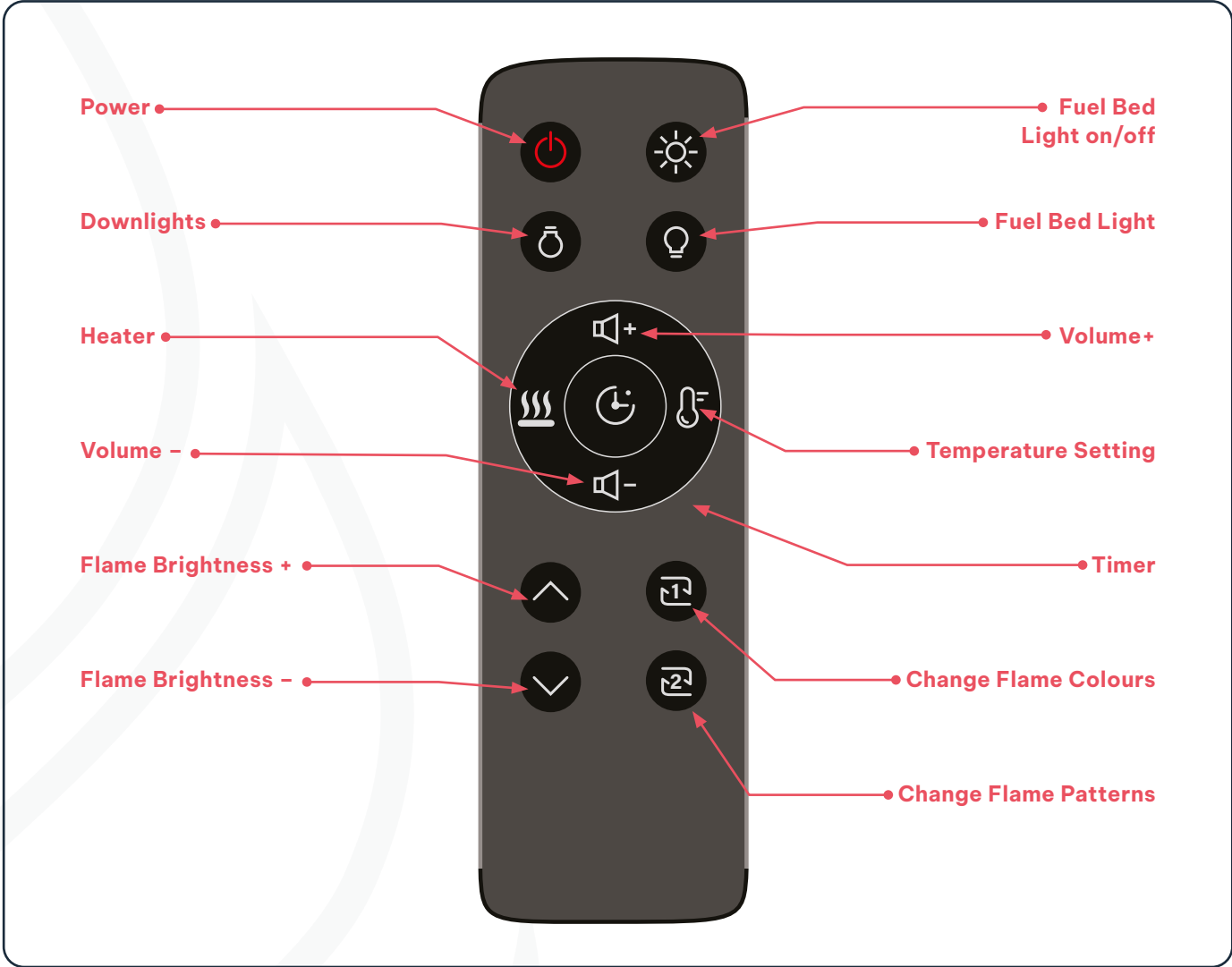
CONTROL PANEL

The control panel contains the buttons to operate the electric fireplace. The buttons on the control panel are located on the front, right of the appliance. The remote control functions are the same as the control panel.



REMOTE CONTROL

The remote control has an effective range of up to 13 feet



DOWNLOAD THE REMOTE CONTROL SMARTPHONE APP



CONTROL THE ENNOLUX LCD WITH THE DEDICATED TUYA SMART PHONE APP.
Note: only one device can be connected to the fireplace at a time.

11.0 OPERATING THE APPLIANCE – CONTINUED

REMOTE CONTROL – CONTINUED

Power button
This button will turn the appliance on and off.

Volume Up
Six different Levels.

Volume Down
Six different Levels.

Heat
Press the heater button to change between the different levels of heating the chosen level will be shown on the Heating Level indicator. When the lower bar is illuminated, the fire is running at the Low (750W) setting, when both bars are illuminated, the fire is running on the High (1500W) setting. **NOTE:** To prevent overheating, the heater fan will blow out cool air for 10 seconds after the heater has been turned off.

Temperature
Press the temperature setting button to change the desired temperature, ranging from OFF 16°C, 18°C, 20°C, 22°C, 24°C, 26°C, 28°C, 30°C. **NOTE:** If the temperature in the room is higher than the temperature selected on the fire, then the thermostat will stop the heater from turning on.

Timer
Press the timer button to change the timer ranging from; 60 minutes, 120 minutes, 180 minutes, 240 minutes, 300 minutes, 360 minutes, 420 minutes, 480 minutes, OFF.

Fuel bed Ember Light
Press the fuel bed ember light button to change the colour of the fuel bed from: 1-Orange, 2-Red, 3-yellow, 4-Blue, 5-Green, 6-Violet, 7-Pink, 8-Cycles through the colours, 9-fades through the colours, 10-fades red only, 11-fades green only, 12-fades blue only.

Downlights
Press the down light button to change the colour of the down lights from: 1-Orange, 2-Red, 3-yellow, 4-Blue, 5-Green, 6-Violet, 7-Pink, 8-Cycles through the colours, 9-fades through the colours, 10-fades red only, 11-fades green only, 12-fades blue only.

Flame colours
Press the flame colour button to select five different flame colours: 1-Normal, 2-Red, 3-Yellow, 4-Green, 5-Blue.

Flame Picture
Press the flame picture button to select four different flame pictures and one Aquarium scene.

Increase brightness
Press the brightness setting button to select 6 different brightness levels.

Decrease brightness
This button will turn the appliance on and off.

Non-Operational
This button is non-operational with this model.

REPLACING THE REMOTE CONTROL BATTERY:

1. Slide open the battery tray at the bottom of the remote control.
2. Install two 3-volt CR2025 batteries into the remote control battery tray.
3. Then turn the remote control and the battery tray upside down, then carefully insert the loaded battery tray back into the bottom of the remote control.

11.0 OPERATING THE APPLIANCE – CONTINUED

REMOTE CONTROL – CONTINUED



BATTERY WARNING: KEEP OUT OF REACH OF CHILDREN



BATTERY WARNING: PRODUCT CONTAINS A COIN / BUTTON CELL



BATTERY WARNING: KEEP OUT OF REACH OF CHILDREN. STORE BATTERIES SECURELY

- Dispose of used batteries immediately and safely. If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.
- If the battery compartment does not close securely, stop using the product and keep it away from children.
- Be alert, there are no obvious symptoms if a child has swallowed a button or coin battery. If your child appears unwell and there are no obvious symptoms, then check to make sure there are no batteries missing from any items they have been around. If you suspect they have swallowed a coin/button cell, then seek medical attention. Similarly, if they vomit bright red fresh blood seek immediate medical help.
- Always remain vigilant with discharged or spare button or coin batteries in the home and in products that contain them.

12.0 SAFETY CUTOUT SYSTEM

This product has one non-self-resetting overheat protection device (thermal cut-out) which will activate if the air inlets or outlets are obstructed. For safety reasons the fire will NOT switch on again automatically, the following procedure must be carried out before the fire can be operated.

NOTE: The visual effect will remain operational if the cut-out is activated, only the fan heater is prevented from working. Switch OFF the appliance at the wall socket or outlet. Leave the fire OFF for a period of no less than 10 minutes, ensuring all obstructions are removed. Switch the appliance ON at the wall. Ensure the appliance is turned ON at the control switches. If the fire fails to operate correctly, repeat the above procedure. If an attempt to switch on the appliance is made before the safety cut-out has reset, the appliance may cut-out for a further period of time. If the sequence has been followed correctly and the appliance still fails to function, check the fuse in the wall outlet. If this is not the cause, call an electrician or maintenance engineer.

13.0 CLEANING AND MAINTENANCE

CAUTION: ALWAYS DISCONNECT THE APPLIANCE FROM THE MAINS SUPPLY OUTLET SOCKET BEFORE UNDERTAKING ANY CLEANING OR MAINTENANCE!

For general cleaning use a soft clean duster – never use harsh chemicals or abrasive cleaners. The glass panels should be cleaned carefully with a soft cloth.

If in doubt consult a qualified electrician. Refer to Section 3.0 Appliance Data for fuse specification. Excluding fuses, use only genuine manufacturers spare parts available from your supplier.

14.0 SERVICING

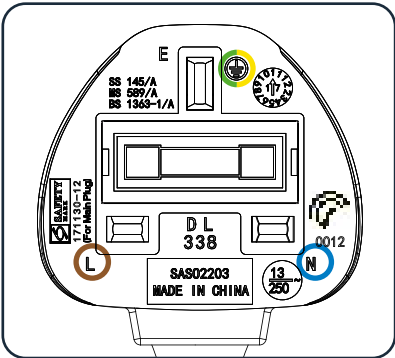
NOTE: THERE ARE NO INTERNAL USER SERVICEABLE PARTS.

Check regularly for security of wall fixings as appropriate. Also check security of supply cable and connections. If the supply cable becomes damaged, it must be replaced by a service agent or competent person, such as a qualified electrician.

This appliance is supplied with a BS 1363 3-pin plug fitted with a 13 Amp fuse. Should the fuse require replacing, it must be replaced with a fuse rated at 13 Amp and approved to BS 1362. In the event of the mains plug being removed/ replaced for any reason.

IMPORTANT: THE WIRES IN THE MAINS LEAD ARE COLOURED IN ACCORDANCE WITH THE FOLLOWING CODE:

Blue = Neutral
Brown = Live
Green / Yellow = Earth



As the colours of the wires in the mains lead of this appliance may not correspond with the colour markings identifying the terminals in your plug, proceed as follows.

The blue wire must be connected to the terminal marked with an N or coloured black. The brown wire must be connected to the terminal marked with an L or coloured brown. The green/yellow wire must be connected to the earth terminal which is marked with an E or with the earth symbol.

WARNING: NEVER CONNECT LIVE OR NEUTRAL WIRES TO THE EARTH TERMINAL OF THE PLUG.

NOTE: IF A MOULDED PLUG IS FITTED AND HAS TO BE REMOVED TAKE GREAT CARE IN DISPOSING OF THE PLUG AND SEVERED CABLE, IT MUST BE DESTROYED TO PREVENT ENGAGING INTO A SOCKET.

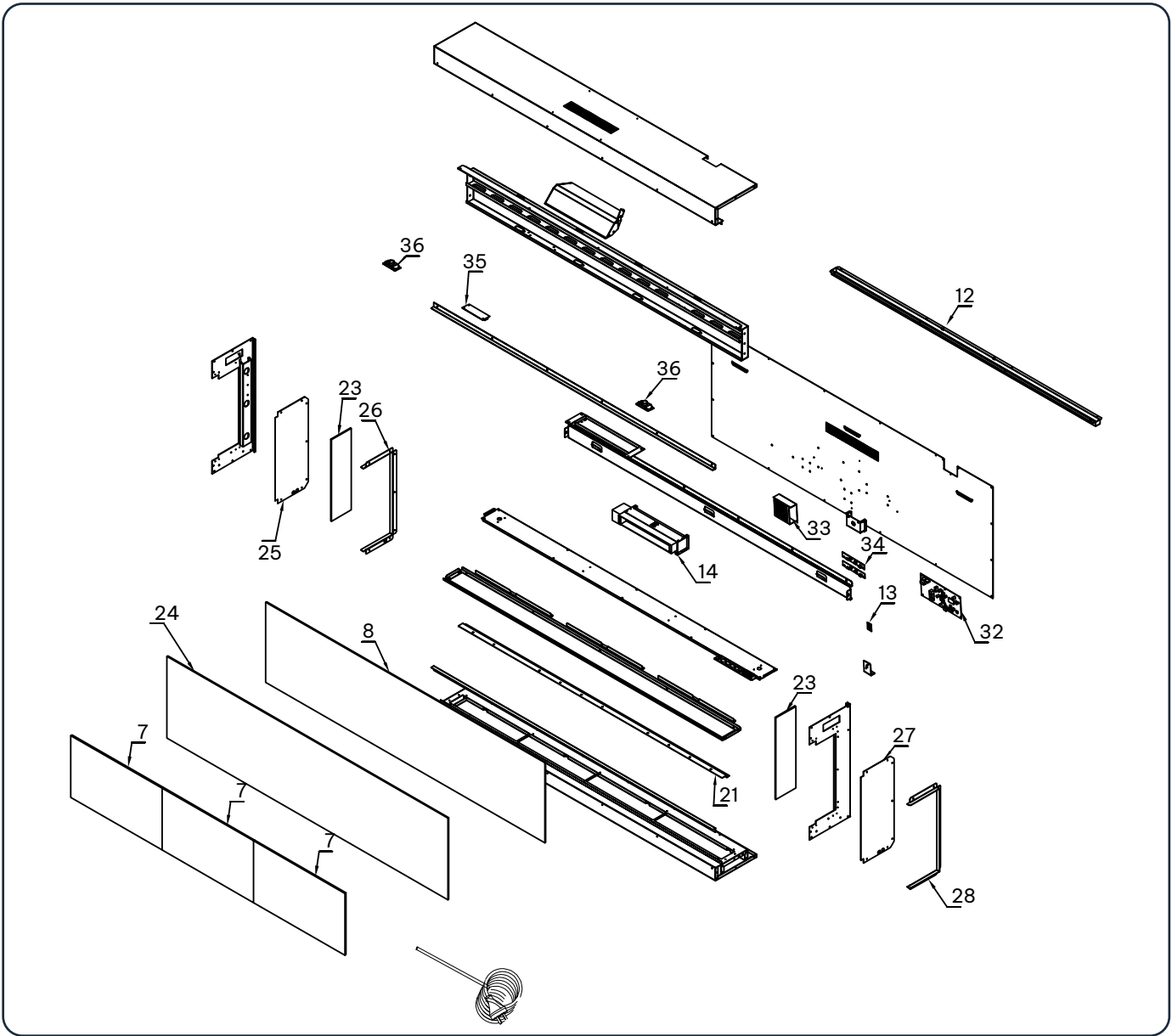
Refer to Section 3.0, Appliance Data for fuse specification. Excluding fuses, use only genuine manufacturers spare parts available from your supplier.

15.0 TROUBLESHOOTING GUIDE

My electric fire...	Solution
Is not switching on	Ensure mains switch is on Replace the fuse in the plug.
Is not emitting any heat	The fire is fitted with an energy saving thermostat. If the temperature in the room is higher than the temperature selected on the fire, then the thermostat will stop the heater from turning on. For example, if the room temperature is 22°C or above and the fires heater is set at 22°C, then the heater will not be required until the room temperature drops below 22°C. If this is the case select a higher temperature setting than the room's temperature and the heater will begin to operate. The safety cut-out may have been operated. Switch the appliance off, leave for 10 minutes then switch back on.
Shuts off after a period of time	Check that the temperature is not set onto the lower settings. If the room is warm enough the thermostat will stop the fire switching the heat on. Check that the air inlet/outlet is blocked off. Check that the window detection sensor has not activated.
Remote control is not operating	Check or replace batteries.

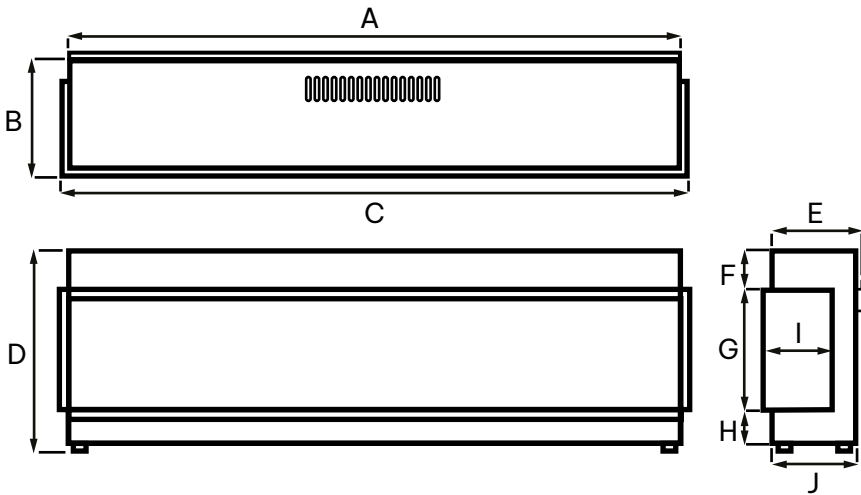
16.0 ENNOLUX SPARE PARTS

Item Number	Part description	Part numbers	Item Number	Part description	Part numbers
7	21.5 Inch Screen	F960544	25	Blanking Plate	F960552
8	Rear Glass	F960545	26	End Trims	F960553
12	Downlighting LED	F960546	27	Blanking Plate	F960554
13	Remote Receiver	F960547	28	End Trims	F960555
14	Fan & Heater Element	F960548	32	PCB Board	F960556
21	Fuelbed LED	F960549	33	Power Supply	F960557
23	End Glass Panel	F960550	34	Standby LED	F960558
24	Front Glass Panel	F960551	35	Button Circuit Board	F960559
			36	Speaker	F960560



17.0 ENNOLUX LCD 1500 DIMENSIONS

- A 1494.0mm
- B 243.8mm
- C1525.0mm
- D 530.0mm
- E 229.0mm
- F 80.0mm
- G 382.4mm
- H 60.0mm
- I 157.2mm
- J 219.5mm



18.0 GUARANTEE / T&C’S

RREGISTRATION IS NOT REQUIRED.

Thank you for purchasing a Focal Point fireplace. Our commitment to quality and customer satisfaction is backed by our warranty policy. Please review the following terms and conditions carefully.

The 3-year guarantee is only applicable to purchases made through an authorised stockist/retailer. Please see our website for a list of authorised stockists. Any purchase(s) made through an unauthorised stockist(s) will be eligible for a statutory 1-year guarantee.

Your gas fire must have been commissioned by Gas Safe registered installer, evidence of which you must provide together with the registration number.

All appliances must have been installed and operated in accordance with the manufacturer’s instructions.

For any claim to be made within the three years from date of purchase you will be required to provide and supply us with your original proof of purchase.

The 3-year guarantee commences from the date of purchase. The guarantee period will not be extended even if we repair or replace any product or part.

ELECTRIC FIRES

Focal Point provides a 3-Year Warranty on all electric fireplaces. The type or warranty available on each model will vary depending on the installation requirements. Built in units that are fixed and cannot be removed, we provide a 3 year limited warranty which is detailed below.

Standard Warranty Terms for Wall mounted, freestanding and inset Electric Fireplaces

COVERAGE

THE WARRANTY COVERS THE FOLLOWING:

- Full coverage of parts and shipping costs for repairs or replacements caused by manufacturing defects and/or workmanship issues.
- Coverage includes replacement parts or a replacement fire if we deem necessary.
- When offered a replacement fire, we will cover the cost for delivering the new model and arrange collection of the faulty model.

EXCLUSIONS

THE WARRANTY DOES NOT COVER THE FOLLOWING:

- Normal wear and tear, including scratches, discoloration, or deterioration of finishes.
- Damage caused by misuse, improper installation, unauthorized modifications, or neglect.
- Consumable components, such as bulbs or batteries.
- Incidental or consequential damages, including property damage or personal injury.

18.0 GUARANTEE / T&C’S – CONTINUED

LIMITED WARRANTY TERMS FOR BUILT-IN ELECTRIC FIREPLACES

FIRES LISTED FOR THIS WARRANTY: Ennolux 1500

Focal Point provides a 3-Year Limited Warranty on built-in electric fireplaces, structured as follows:

COVERAGE:

Year 1: Warranty coverage, including parts, and shipping for manufacturing defects or workmanship issues. Focal Point offers the repair or replacement product within the first year. Focal Point will cover the cost of labour for any required parts to be replaced in the fireplaces. The cost for this must be agreed with our service team before being carried out. This does not extend to remedial works required to the wall, suite or other types of casing used.

Replacement fire offered: In the instance a complete replacement fireplace is provided under the warranty, the cost of labour is not covered by Focal Point. We suggest that the installation design considers the removal of the fire should a replacement be required.

Years 2 and 3: Parts-only coverage for manufacturing defects. Focal Point will provide any required parts to repair the fireplace. The customer is responsible for all labour charges associated with repairs, including removal and reinstallation costs. Focal Point is not responsible for any additional costs incurred in removing or reinstalling the unit, including wall modifications or electrical work.

INSTALLATION REQUIREMENTS:

The warranty for built-in units is valid only if the fireplace is installed and complies with all local building and safety codes. Proof of professional installation must be provided if a claim is made.

It is not suitable to screw or drill into the fire. This will void the warranty.

EXCLUSIONS

THE WARRANTY FOR BUILT-IN UNITS EXCLUDES:

Issues arising from improper installation, including inadequate ventilation or electrical connections.

Damage caused by power surges, water exposure, or other environmental factors.

Cosmetic damages after installation, including scratches, dents, or discoloration.

IMPORTANT NOTES COVERING ALL CLAIMS.

The proof of purchase must be a legible receipt or invoice, showing the retailer’s name, purchase date, and product details.

Failure to provide valid proof of purchase may result in the claim being denied.

The warranty is non-transferable and applies only to the original purchaser.

Any repairs or modifications not approved in writing by Focal Point will void this warranty in its entirety.

18.0 GUARANTEE / T&C’S – CONTINUED

MAKING A CLAIM

Making a claim is easy. If you wish to make a claim under our guarantee and all the terms and conditions for your product have been met, then please submit the following information to our dedicated service team: 3g@focalpointfires.co.uk

For mailing claims, please send to: Focal Point Fires Limited, 3G Service Department, Unit 10 Avon Trading Park, Christchurch, Dorset, BH23 2BT.

WHAT TO SEND

- Name, full address including postal code and contact telephone number.
- A copy of your proof of purchase e.g. receipt or bank statement.
- Brief description of the issue
- Supporting images



Waste electrical appliances should not be disposed of with household waste. Please recycle where facilities exist. Check with your local authority or retailer for recycling advice.

As our policy is one of continuous improvement and development, we therefore, hope that you will understand we must retain the right to amend details and/or specifications without prior notice.

FOCALPOINT



Focal Point Fires Limited, Unit 10 Avon Trading Park, Christchurch, Dorset BH23 2BT, United Kingdom

RBK House, Irishtown, Athlone, Co. Westmeath, N37 XP52, Ireland

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